



Refund & Exchange Policy

We promise that if any Carnoustie Golf Links Merchandise purchased does not meet with your approval for any reason, you may return it within 30 days from the date of purchase, in its original packaging and receive either an exchange or a full refund with original receipt or proof of purchase.

Terms & Conditions

- Goods purchased can be returned to us for a full refund or exchange within 30 days from the date of purchase with original receipt or proof of purchase. This excludes sale items, custom fitting and lessons. Gift Vouchers cannot be refunded.
- Carnoustie Golf Links Professional shop will not accept liability for any failure by the customer to comply with specific instructions stated in the garment labels, catalogue or website. Wear and tear is not deemed a fault. This statement does not affect the customer statutory rights.
- The item should be returned unused, in its original packaging and in a re-sellable condition.
- Prices and availability of goods are subject to change without notice.
- If you require your purchase to be shipped a delivery charge will be added to your purchase. Please ask a member of staff for details or contact proshop@carnoustiegolfinks.co.uk.
- If the goods are subject to import duties/or taxes for overseas orders these costs will solely be borne by you.
- Payment will be refunded to the original payment method, either credit card, debit card, cash or gift voucher.

Returns Policy for Online Sales

Your complete satisfaction with our product is our guarantee, if for any reason you are not satisfied with your purchase, please do not hesitate to return it within 30 days of your purchase date in its original packaging, with original receipt or proof of purchase. The above terms and conditions apply. If you have merchandise you would like to return, or exchange please return to:

Carnoustie Golf Links, The Professional Shop, Links House, Links Parade, DD7 7JE