

**Minutes of the Season Ticket Sub-Committee Meeting held in the CGLMC Limited Office at
20 Links Parade on Tuesday 3rd May 2016**

Present: J McLeish (Season Ticket Convenor) G Murray, T Healey, P Sawers, L Gordon, G Paton.

In Attendance: C McLeod (Golf Services Manager)

Meeting began at 2005 hours.

1. Apologies

A MacKenzie

2. Declaration of Interest

There was none.

3. Club Priorities

C McLeod sought permission to meet with individual match secretaries to discuss their priorities, gather information and find a constructive way forward. T Healey fully supported this.

P Sawers said it was important to appreciate that our golfing strategy shouldn't be solely about revenue and should promote participation.

T Healey said that for club matches the Caledonian Club asks for season ticket numbers, and felt it was a minor loophole that non season ticket holders might take part in matches.

L Gordon asked if C McLeod would meet with Hickory Sticks secretary too, and any other group who played on a regular basis. C McLeod said he would organise meetings with all interested parties and report back in due course.

4. Season Tickets & Club Membership

T Healey had a declaration of interest.

J McLeish said a letter had been received which asked if it should be compulsory to be a member of a local golf club before getting a season ticket.

G Murray said this is not achievable as Carnoustie is a public golf course.

P Sawers said that if this implemented people will join the cheapest club and that would not achieve what this letter is asking. P Sawers also asked if a member at the local golf club at Barry would they get a season ticket.

G Murray said that golfers from Forfar and Letham Grange play here in winter, and this may encourage them to leave their own club, which would not be desirable.

The Trustees felt that this proposal was not viable and that G Duncan should respond to the letter accordingly.

5. Compensation Request

There has been an enquiry in regard to compensation for season ticket holders when the course protection is in place for the Seniors Open. C McLeod said that visitors are being gifted logo golf balls during this period.

G Paton said that season ticket holders know what's happening when an event is on, for example playing off mats, and they get the whole season of play, whereas a visitor only gets one game.

As all Championship season ticket holders have access to the Burnside and Buddon Links courses as well, they could play these courses if the Championship course protection was a problem.

P Sawers said that season ticket holders were receiving a significant discount from the price of the Seniors Open tickets, which was of considerable value.

P Sawers said there is a season ticket reduction for disruption during an Open Championship year, but during the Seniors they are playing off mats on landing areas on 6 holes only.

The sub-committee agreed to recommend that:-

- i) no additional compensation be provided to season ticket holders for having the Seniors Open course protection in place

6. Buggy Hire for Season Ticket Holders

A request has been submitted by a season ticket holder wishing to use one of the disabled buggies without a caddie once or twice weekly throughout the season. The rule is that a buggy is only supplied with a caddie at a cost of £50 plus gratuity. It has been suggested that the season ticket holder can use their own buggy, but unfortunately there are no storage facilities available.

J McLeish said CGLMC has a policy in place that the 2 buggies are available for disabled use. They can be booked by visitors and season ticket holders, but a driver/caddie must be taken at a cost of £50.

G Murray said the course is not designed for buggies and there are several factors; there are no facilities to store a buggy, how many do you then provide, the running costs, battery charge costs, and depreciation.

L Gordon suggested offering a website address that has foldable models that would be accepted by A Reid on the course.

J McLeish then raised the point of who gets priority of the buggies we have, season ticket holders or visitors. He said we should stick with the policy of buggy with caddie.

P Sawers informed the committee that the individual is consulting with her solicitor regarding the matter.

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T Healy felt concerned that we could be accused of discrimination, and perhaps we could expect a letter from a local MP or disability charity.

G Murray said we are in no way stopping the season ticket holder from playing and it is in no way discrimination. A buggy is available, but with conditions.

The sub-committee agreed to continue with the existing policy.

G Duncan will be asked to respond to the season ticket holder after consultation with Thorntons.

7. Any Other Competent Business

G Paton said the Ballot access on the website has changed, as he is now required to register each time he visits the site. C McLeod said he will look into this.

G Paton said if he is balloted out he does not find out unless he looks at website and enquired if there was another of letting people know. P Sawers said this would be a huge overhead.

G Paton asked about waiting lists for season ticket allocation. He knew of members who had 3 course 5 days ticket and should have been on the waiting list for 7 day ticket but were unaware they had to do this themselves and assumed they already were.

C McLeod said that the waiting list has been updated for season ticket allocation.

There being no other business the meeting closed at 2110 hours.