

**Minutes of the CGLMC Season Ticket Sub-Committee meeting  
held in the CGLMC Ltd Office on Monday 16<sup>th</sup> December 2013**

Present: J McLeish (Season Ticket convenor), L Gordon, G Paton, W Thompson,  
R Reyner, P Sawers, G Wilson.

In Attendance: G Duncan (General Manager), C McLeod (Golf Services Manager).

Meeting began 1940 hours.

### **1. Apologies**

There were no apologies.

### **2. Junior to Adult Season Ticket Progression**

J McLeish advised that following on from W Thompson's report, it was asked by the full board that further discussions take place at the Season Ticket committee. W Thompson advised that the 2009 document advises that a junior must have the following to qualify for an Adult Season Ticket: a handicap, will have played 10 complete rounds of golf each 2 seasons plus must have a recommendation from the Junior Convenor. It was then suggested that should a Junior not meet these requirements, then a lesser upgrade be given to them (such as a 2 course 7 day ticket).

P Sawers enquired to whether the Junior upgrade system is regulated. J McLeish advised that the rules are not being actively followed through and all Juniors who already have a 3 course Junior ticket are granted Adult 3 course 7 day tickets.

The reason for looking into this issue is that currently, if an Junior and Adult both move to Carnoustie at the time, a Junior will have to wait a maximum of 3-5 years on a 3 course 7 day ticket, while an Adult will have to wait at least 30 years.

It was enquired to how many Juniors are likely to move up to Adult 3 course Season Tickets this year. C McLeod advised that this year there will be around 15-16.

J McLeish raised concerns regarding discrimination of Juniors if they are asked to be a club member and have a handicap when the same requirement is not in place for Adults. It was suggested that Adults have to join a 30 year waiting list and these are the rules if a Junior wants to fast track the waiting list.

P Sawers enquired to whether Juniors have been made aware of the current criteria to move to an Adult ticket. G Duncan advised that they are advised when they take out the season ticket first of all.

It was suggested that C Sinclair and C McLeod organise a Junior database showing whether they meet the upgrade to Adult ticket criteria.

It was agreed that CGLMC Ltd have to follow the rules strictly and that all Juniors be re-issued with the criteria information with their Season Tickets this year.

After further discussions, the committee agreed to propose the following:

Juniors must meet all of the criteria outlined in the 2009 document in order to qualify for a 3 course 7 day

ticket. If they do not qualify, they will be given a lower grade ticket (at the discretion of the Golf Services Manager) and will be put on the Adult Season Ticket waiting list as long as they have been a junior member eg. If the golfer has been a Junior member for 6 years, they will be moved up 6 years on the waiting list for a 3 course 7 day ticket.

Between C McLeod, C Sinclair and the Finance department, all Juniors will be informed.

C McLeod advised that it may be difficult to look back how long some Juniors have been members as a new system was put in place in the past few years. G Duncan suggested that there are other systems in place which will help to find this information out.

C McLeod will draft a letter which will be proposed to the full board to be sent out to all Juniors.

### **3. Dalhousie Golf Club Agreement**

J McLeish advised that this item is really about reviewing all special agreements in place with any club associated with CGLMC Ltd along with addressing the slow play issue.

W Thompson suggested that in regards to slow play, CGLMC Ltd should use technology to at least collect the data to confirm the slow play, and then in turn, use it to combat the slow play issue. He suggested that a fob be used to check in at the 1<sup>st</sup> hole and out at the 18<sup>th</sup>, as this would record the time it took for each round. It was agreed that this would be very difficult to enforce so would not be progressed.

P Sawers enquired to whether the slow play issue is worst at the weekends. J McLeish advised that it is often worse midweek.

W Thompson advised that self policing currently does not work, and therefore a new system has to be put in place.

It was advised that often players will not let a group behind them play through them if they are playing slow.

G Duncan advised that rangers are not currently effective at alleviating slow play as they are not given the necessary authority to take action.

R Reyner suggested that the Starter and Rangers should be asked to randomly time check players rather than having an electronic system.

R Reyner advised that the reason it was proposed to split up the Dalhousie Club group was to benefit all players by improving the pace of play.

It was confirmed that CGLMC Ltd directors have the right to speak to players and move them on, or remove them from the course if appropriate. All ID cards will be re-issued.

P Sawers suggested that the Dalhousie club should be advised that they are required to let other groups play through them if they are thought to be playing slow.

R Reyner advised that if there is a particular group of players who are constantly playing slow, they should be reported to the Golf Services Manager.

Discussions were held regarding the validity of some players in the Dalhousie Club groups being allowed to

play the Championship course when there is sometimes not enough 3 course Season Ticket holders in their 4 ball. G Paton advised that at all times apart from once, within the whole 16 players, there have always been at least 8 Season Ticket holders. It was agreed that all groups of golfers with upgraded tickets must have the appropriate number of 3 course Season Ticket holders to accompany them and that G Paton agreed that he would oversee that the ballot would not be abused by the Dalhousie Golf Club.

P Sawers suggested that the number of individual players who do not turn up for their time should be monitored. There should also be strict rules in place that do not allow upgrades to play if they do not have the correct number of 3 course ticket holders with them, even if the 3 course ticket holder does not turn up for their time.

A letter has been sent to the Dalhousie Club confirming the above.

W Thompson advised that all players need to know these rules. All clubs should be informed along with posting them in the Starters box and on the TGI newsletter.

P Sawers advised that better communication is needed.

R Reyner suggested that Rangers be trained to deal with slow play and that it be enforced on all players that it is unacceptable to show aggression towards these Rangers when trying to speed up play.

G Wilson advised that there are now fewer Rangers than in the past. C McLeod advised that there are enough Rangers to deal with the visitors during the core part of the season.

#### **4. Buddon / Burnside Questionnaire**

C McLeod advised that this is a slightly amended version. It is hoped that it will provide the necessary information to assist with decisions.

G Wilson suggested that in regards to Question 2, an introduction to the whole questionnaire is required in order for the questions to make sense. C McLeod is to liaise with W Thompson.

#### **5. Lunchtime Ballots**

C McLeod advised that evening ballots were done away with previously and it is now proposed that having to ballot for lunch time also be removed.

C McLeod advised that he has identified typical course usage averages over the past 6 months which were presented to the committee. He advised that there is very seldom a time where all tee times are used up, therefore a ballot is not required. These times could be booked 8 days in advance, in the same way the evening times work.

R Reyner advised that this would need to be clarified to members.

W Thompson asked for confirmation that there would not be a reduction in the number of times available, just that they would not be balloted. C McLeod confirmed.

It was suggested that if visitors turn up early and there are no members out at lunch time, they should be allowed to use this space, but starting from the last available member's time booked working backwards in order that a visitor does not go out in front of a member.

It was agreed that if a visitor is allocated a member's time, the visitor's time stays free in order to allow the course to catch up, and the free visitor space will not be re-sold.

G Wilson asked that C McLeod prepare an advice to ensure all members were informed of the removal of the ballot.

At this point there will be no changes made to the times of the ballot. The idea of moving the members times forward will be discussed in the future as a separate issue.

If approved, this scheme will be monitored over the year and reviewed in due course.

## **6. Any Other Competent Business**

Discussions were held regarding the issuing of more 3 course 7 day tickets, rather than expecting many players to have to upgrade in order to play the Championship course.

G Wilson suggested that the number of available 3 course 7 day tickets should be made up to 1000, and this would be a good PR story. The current number of tickets is around 880. R Reyner suggested that this should be done over 2 years. Perhaps 50 more tickets could be made available next year and the effect on the course monitored before any more tickets are issued.

R Reyner then proposed that the number of season tickets released would be 50 in total including juniors. This will be presented to the full board for approval.

Discussions were held regarding the discouragement of 2 balls playing off the Championship course at the weekend.

P Sawers asked for confirmation to whether it was agreed that a separate ballot would be required for the summer and winter. G Duncan confirmed this was correct. P Sawers then advised that this is not happening as she is aware of players still receiving ballot times that they requested for the summer in the winter. C McLeod will look into this.

There being no other competent business, the meeting was then closed at 2115 hours.