Minutes of the CGLMC Ltd Season Ticket Sub-Committee Meeting held in the CGLMC Ltd Office on Monday 26th May 2014

Present: W Thompson, P Sawers, G Paton, R Reyner, G Murray, L Gordon

<u>In Attendance</u>: C McLeod (Golf Services Manager).

Meeting began 1805 hours.

1. Apologies

J McLeish, B Boyd.

2. Dog Walkers and Season Ticket Holders Penalties

C McLeod advised that the General Manager had taken advice from our lawyers and that advice suggested that we could not penalise Season Ticket Holders should they not follow laws laid down for dog walkers. The two areas should be considered separate so it was agreed that no rule should go into the Season Ticket Guide

3. Two Course Season Ticket Proposal for 2015

C McLeod provided an overview of his concerns for 1 course ticket holders following the improvements in the Buddon Links which was making the Buddon more popular. This meant that potentially Buddon only ticket holders may have no alternative to play golf should the increase in popularity continue.

C McLeod then talked through moving the entry ticket at all levels to a 2 course facility and introduce a 2nd ballot choice for all 2 course and 3 course ticket holders given that feedback from ticket holders surveys in April 2014 suggested this would be welcomed. This move would remove at least 8 years-worth of waiting lists and increase golfers being given tee times they were happy with. The Committee agreed to recommend these proposals.

W Thompson said as a stipulation all 1 course ticket holders will be written to advising that they may retain their 1 course tickets however that would mean removal from any waiting list they were on and they would no longer be permitted to upgrade. No further 1 course tickets to be issued after the end of this season.

Ticket limits to apply by amalgamating current limits with the exception of the new 2 course 5 day Adult ticket which will be unlimited.

Other recommendations are as follows:-

<u>Upgrades</u>-permission to be granted this year to those who wish to upgrade to play a course without the need for a season ticket holder of that course to be present. This can only be done whilst a starter is in duty, on the day of play and after the ballot is made.

<u>Juniors and Juveniles</u>-to encourage the migration next season to a 2 course ticket current 1 course ticket holders be permitted to access the Burnside free of charge. Furthermore as the price between a 1 and 2 course Juvenile ticket rises from £33 to £96 it was agreed to have the Finance Committee consider something in between and this could encourage successful migration to the 2 course ticket.

4. <u>AOCB</u>

P Sawers asked if C McLeod could investigate the commercial gain of moving the Tassie. C McLeod advised that this had been previously undertaken and there was negligible advantage to move the Tassie. The Committee were happy with that.

There being no further business the meeting closed at 1830